



RUTHERGLEN & CAMBUSLANG HOUSING ASSOCIATION

ANNUAL ASSURANCE STATEMENT 2021

The Management Committee of Rutherglen & Cambuslang Housing Association has reviewed its self-assessment of compliance with the Regulatory Standards taking into account a range of sources of evidence including;

- Policies and procedures
- Performance reports in key areas
- Internal & External audit reports
- Customer feedback
- Data analysis
- Strategic Risks
- Committee reports, advice and information from senior staff
- Advice and guidance from external specialist advisers
- Good practice
- Committee's skills, knowledge and experience
- The Association's business aims and objectives

Account was also taken of the ongoing impact of COVID-19 on both the Association's business and level of compliance and are confident that the safety measures and contingency plans implemented have ensured that the Association has continued to meet its obligations and responsibilities to tenants, service users, staff, regulators and funders. As the COVID restrictions ease, the Association is ensuring customers are fully advised of the move towards resuming normal services.

The Management Committee also considered the plans and strategies being developed to ensure that the Association has an effective approach to the collection of equalities information including reviews of the IT systems and training for staff and Committee on equalities and human rights.

While reviewing the Association's level of compliance, it was from a starting point of full compliance as noted in last year's Assurance Statement. The review was undertaken with a focus on improvement and, as a result, Committee have identified a number of areas we wish to action in order to solidify our evidence of full compliance. However, members are confident that none of these compromise the Association's current compliance with the regulatory framework.

Having completed the review, the Management Committee is assured that Rutherglen & Cambuslang Housing Association is compliant with the requirements of the Regulatory Framework. Members will continue to monitor the Association's level of compliance and advise the Scottish Housing Regulator of any material changes.

This Assurance Statement was approved by the Management Committee at its meeting on 19th October 2021 and, as Chair, I have been authorised to sign and submit it on behalf of the Association. I can confirm that the statement will be published on the Association's website.