

Homes and rents

At 31 March 2025 this landlord owned **873 homes**.

The total rent due to this landlord for the year was **£4,455,032**.

The landlord increased its weekly rent on average by **4.5%** from the previous year.

Average weekly rents

Size of home	Number of homes owned	This landlord	Scottish average
1 apartment	12	£52.15	£87.12
2 apartment	222	£76.63	£93.27
3 apartment	353	£96.27	£96.00
4 apartment	233	£113.24	£104.51
5 apartment	53	£141.82	£115.58

Tenant satisfaction

Of the tenants who responded to this landlord's most recent satisfaction survey:

Overall service

90.6%86.9% national average

90.6% said they were satisfied with the overall service it provided, compared to the Scottish average of **86.9%**.

Keeping tenants informed

97.9%90.0% national average

97.9% felt that this landlord was good at keeping them informed about its services and outcomes compared to the Scottish average of **90.0%**.

Opportunities to participate

96.7%86.3% national average

96.7% of tenants were satisfied with the opportunities to participate in this landlord's decision making, compared to the Scottish average of **86.3%**.

Quality and maintenance of homes

Scottish Housing Quality Standard

92.9%87.2% national average

92.9% of this landlord's homes met the Scottish Housing Quality Standard compared to the Scottish average of **87.2%**.

Emergency repairs

3.4 hours3.9 hours national average

The average time this landlord took to complete emergency repairs was **3.4 hours**, compared to the Scottish average of **3.9 hours**.

Non-emergency repairs

4.7 days9.1 days national average

The average time this landlord took to complete non-emergency repairs was **4.7 days**, compared to the Scottish average of **9.1 days**.

Reactive repairs 'right first time'

94.0%88.0% national average

This landlord completed **94.0%** of reactive repairs 'right first time' compared to the Scottish average of **88.0%**.

Repair or maintenance satisfaction

90.3%86.8% national average

90.3% of tenants who had repairs or maintenance carried out were satisfied with the service they received, compared to the Scottish average of **86.8%**.

Neighbourhoods

Percentage of anti-social behaviour cases resolved

100.0%93.4% national average

100.0% of anti-social behaviour cases relating to this landlord were resolved, compared to the national average of **93.4%**.

Value for money

Total rent collected

The amount of money this landlord collected for current and past rent was equal to **99.5%** of the total rent it was due in the year, compared to the Scottish average of **100.2%**.

Rent not collected: empty homes

It did not collect **0.1%** of rent due because homes were empty, compared to the Scottish average of **1.3%**.

Re-let homes

12.3 days60.6 days national average

It took an average of **12.3 days** to re-let homes, compared to the Scottish average of **60.6 days**.