

WHERE ARE THE ASSOCIATION'S HOUSES?

The majority of our houses are renovated tenement flats in Central Rutherglen. We also have new build sites at King Street/Castle Street/Queen Street in Rutherglen. We have a few tenement properties in Central Cambuslang, and 20 houses in Hallside Village. We have owned the houses in the Circuit in Cambuslang, since March 1996, and have renovated the stock and built new properties during this time. In 1997 we took over the former Scottish Homes houses in Spittal, Fernhill, Hillend and Broomieknowe in Rutherglen, and the Mill Road Estate in Cambuslang. Also during 1997 we acquired houses within Westburn village area and recently completed new build accommodation within the area. There are new tenement properties at Greystone Gardens(Burnside) and Reid Court(Rutherglen). Full details of types, sizes and areas for rehousing are provided with the application form. At April 2004 we had 725 rented houses in our ownership.

WHAT SIZES ARE THE HOUSES?

We have a range of property sizes from 1 Apt flats in Rutherglen formerly known as a "single end" to 4 bedroom houses in Halfway or limited numbers of 4 bedroom properties in Cambuslang's Circuit area.

HOW MUCH ARE THE RENTS?

The rents depend very much on the size and location. A bedsit is currently approximately £100 per month, whereas a 4 bedroom house is about £300. You can apply for Housing Benefit to assist with rent costs.

CAN ANYONE APPLY?

The Association has an open waiting list, and anyone over the age of 16 can apply for housing and will be considered on the basis of their housing need.

DO I HAVE TO LIVE OR WORK IN THE AREA?

We will consider applications from people who are in housing need, regardless of where they live or work.

WHAT EXACTLY IS HOUSING NEED?

Housing need applies to anyone who is living in accommodation which is unsuitable for their needs. Examples include lacking or sharing amenities, no security of tenure, overcrowded/underoccupied conditions, or medical grounds.

HOW DO I APPLY ?

Application forms are available on request from the office, either by post, or by calling in person. You can also download an application form from our website, www.randcha.co.uk. Documentary evidence to confirm your current address is required with the completed form - This could be a copy bank statement, benefit book or something similar.

WHEN WILL I FIND OUT IF I QUALIFY?

Your completed housing application will be assessed, pointed, and you will be contacted within approximately 28 days of receipt. If we have all the information we require, you will be advised in writing of your points total and placed on the waiting list until a suitable house becomes available. If you have zero points you will be placed on a deferred list, pending any change in your circumstances allowing access to the waiting list. If we do not have enough information to process your

application we will write to you and advise what we require.

WILL I HAVE TO WAIT LONG?

Whether an offer of accommodation is likely depends on several factors and unfortunately we do not have enough houses to supply the number of people applying to us. It is therefore impossible to predict how long you are likely to wait, however if an offer of accommodation is likely in the near future you will be visited by staff and advised accordingly. It is important to remember that during this period you must advise the Association of any changes to your circumstances.

WHAT IF I ALREADY HAVE A TENANCY?

You should initially discuss re-housing with your present landlord, who may suggest the HOMES scheme(if you reside outwith South Lanarkshire), or you may wish to consider a mutual exchange or a direct application to the Association.

WHAT IF I HAVE GIVEN UP A TENANCY?

If you previously held a tenancy, we will take a reference from the landlord. If you had former tenancy rent arrears or repair charges, we would expect you to have made and maintained an arrangement to clear these before we would offer you a tenancy.

WHAT IF I OWN MY HOUSE?

We have an open waiting list and if you are awarded points on the Waiting List, we will consider your application. As stated above this would be based on assessment of your current housing need.

WHAT IF I DO NOT HAVE ENOUGH POINTS?

If you do not have enough points, it may be because we consider you to be adequately housed. We will write telling you of your total number of points and advising you of other housing options. We will however keep your application on the waiting list or deferred list with the Association.

CAN I APPEAL AGAINST THE DECISION?

Yes, you can request a review of your application, if you feel that you have not been treated fairly. Following a reply from the Housing Assistant you should contact a Senior Housing Officer and thereafter a further right of appeal is available the Association's Housing Management Sub Committee.

CAN I RE-APPLY?

You can re-apply at any time, but unless there has been a change to your circumstances, it is unlikely that we will be able to reconsider our original assessment.

CONFIDENTIALITY

Information provided in the application form is treated as strictly confidential and will not be passed to any other party without the applicant's consent.

FALSE/MISLEADING INFORMATION

If it is established that false or misleading information has been provided or relevant information with-held, this may lead to any application being suspended. The Association will make enquiries to verify information provided and if a tenancy has been offered, the offer will be withdrawn.

OTHER HOUSING AGENCIES / ADVICE

South Lanarkshire Council is a large housing provider at 24 Stonelaw Road, Rutherglen, Tel 613 5300. or 19 Main Street, Cambuslang, Tel 613 5606.

West Whitlawburn Housing Co-op.

Tel No. 641 8628, 57 Belmont Road, have 2 & 3 bedroom multi storey flats.

Link Housing Association. Tel 01236 725625 have tenement flats in Kirkwood Street, and Sheltered Housing in Eastfield and Cambuslang.

Cairn Housing Association. Tel 0141 353 1944 have Sheltered Housing in High Burnside.

Margaret Blackwood Housing Association

Tel 0131 317 7227 have a development in Eastfield, which is primarily for residents with a physical disability.

Thistle Housing Association Tel 0141 429 9245

Have mainly 3 / 4 apartment properties in the Toryglen area.

Shelter Tel 08088004444 - National Housing Helpline, advice on housing law and rights.

Citizens Advice Bureau Tel 0141 647 5100

General housing information and advice

Womens Aid (East Kilbride) Tel 01355 249897

Support and information to women suffering forms of abuse

APPLYING FOR AN ASSOCIATION TENANCY

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18 Farmeloan Road,
South Lanarkshire

Rutherglen
G73 1DL

Tel 0141 - 647 4917

Fax 0141 - 647 - 5595